Contact

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(LinkedIn)

Top Skills

Design System
Creative Problem Solving
User-centered Design

Honors-Awards

Beta Gamma Sigma

Patents

Environment Management
Interface For Management
of a Heterogeneous Storage
Environment

Tara Halwes

User Experience Researcher, Finder & Solver of Problems
Berlin, Massachusetts, United States

Summary

25 years in enterprise technology, software and hardware usability engineering, interaction design, UX leadership, and customer research.

Focused on end-to-end customer experience and multi-channel interaction challenges requiring deep collaboration with diverse functional teams, including support, service, training, documentation, sales, product management, and engineering.

Looking for my next cross-functional team, and ready to help break down silos and empower teams to do meaningful work that measurably improves people's lives.

Experience

Dell EMC
25 years

User Experience Research Lead (Dell-EMC)
August 2014 - April 2023 (8 years 9 months)

User Experience Manager (EMC)
January 2014 - July 2014 (7 months)
United States

Led a team of User Experience Designers in EMC's EMSD VNX group, supporting the VNX & VNXe Unisphere product lines and several hundred developers through a major process change into a large-scale Agile environment.

Principal User Experience Designer (EMC)
June 2010 - July 2014 (4 years 2 months)
United States

Awarded patent for "Environment Management Interface For Management of a Heterogeneous Storage Environment".

Usability Lead (EMC CLARiiON)
June 2005 - May 2011 (6 years)
United States

Improved usability of Navisphere software suite through iterative user studies, design process improvements, and embedded design support and training of development teams. Negotiated standards adoption with cross functional stakeholders for greater consistency across product lines.

Software Engineer (Data General / EMC)
May 1998 - May 2005 (7 years 1 month)
United States

Developer for storage management backend services and user interfaces in a complex enterprise environment. Focus areas included security, 3rd party integration, installation & setup, provisioning, monitoring, and data persistence. Primarily in C++ and Java.

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Education

Bentley University - McCallum Graduate School of Business
MS, Human Factors in Information Design · (2006 - 2010)

Worcester Polytechnic Institute
BS, Computer Science · (2000)